

British Telecom Router Red Light Fiber Optic



Overview

Red light means you're not connected to broadband. If the broadband light is red you've failed to login to. The lights on the BT Hub tell you what's going on with different functions and whether there are any problems. When it's green and steady, everything is fine. However, when it blinks red or stays solid red, it signifies a Loss of Signal, a problem preventing your router from communicating. I've been without full fibre since yesterday (which stopped suddenly) which I require for work. An open reach engineer is scheduled for Tuesday (4 days). Green and blue are generally regarded as good colors, whilst red, orange, and purple aren't. In my case, in the outside grey box, the splice between the internal and external fibre optic cables had separated and hence the problem. There's a power light which might be green or flashing green (booting up), red (offline), orange (identifying a problem) or blue (working normally).



Article Content

Aug 16, 2025

Solved: Solid red PON light

I've been without full fibre since yesterday (which stopped suddenly) which I require for work. An open reach engineer is scheduled for Tuesday (4 days). Tried to speak to someone to help

Feb 09, 2026

BT Home Hub Light Colours: What Do They Mean?

If you're like most people, you probably don't give much thought to the light colours on your BT Home Hub router. But did you know that each colour has a specific

Nov 03, 2025

Restart your Openreach modem to fix connection

Connection problems can often be solved by "power cycling" your equipment which just means shutting it down and then switching it back on in a controlled way. You

Nov 23, 2025

Solved: Los red light

A Red Loss of Service Light indicates you have a total loss of Light from the Head End Port and or High Light Loss of -40dBm or more. The Loss Range

Jun 19, 2026

What to Do When the LOS Light Blinks Red and How to

This guide will walk you through what the LOS light means, why it blinks red and step-by-step instructions on how to resolve the issue, including

Jul 25, 2025

Red LOS came on and I don't know how to fix it? (Optic

Issue was that they used a shitty fibre coupler instead of properly splicing the cable or something like this (don't understand fibre too much). They came back with

Oct 24, 2025

How to Fix LOS Red Light on Router or Modem

Red light on your modem? Learn steps to fix connectivity issues, resolve ISP errors, and address hardware faults efficiently.

Aug 30, 2025

Red LOS came on and I don't know how to fix it? (Optic

“LOS” means “Loss of Signal”, which means the high tech blinky light on the ISP end of the fiber stopped blinking, or the glass in between you and the blinky light is

Jun 24, 2026

How to fix your router: broadband problems solved

Find out what the lights mean on your BT, Sky, Virgin or TalkTalk router so you can diagnose and fix the problem yourself, or help your provider get

Mar 11, 2026

How to Fix Fiber LOS Red Light Blinking

How To Fix Red LOS Blinking | Optic Fiber Replacement how to Fix LOS Problem in Modems & WiFi Routers | Loss of signal Solution| No internet in router how to Fix LOS LIGHT ON WIFI / PON LIGHT IN ...

Sep 06, 2025

Best BT Broadband Deals For May 2026 | £0 activation fee

This shouldn't be an issue with Full Fibre (FTTP) connections where the fibre optic cables run throughout the network, as fibre optic cables don't lose speed over

Aug 25, 2025

BGW210 Green Power / Red Broadband (Solved) :

If you feel uncomfortable doing any of this consulting ATT directly. Before I did anything, I powercycled my router by pressing the red button that is directly

Sep 12, 2025

What do the lights on the Openreach modem mean?

Learn what the lights on your Openreach modem (ONT) mean and how to check your fibre broadband connection if something doesn't look right.

May 13, 2026

What do the lights on my BT Hub mean?

The lights on the BT Hub tell you what's going on with different functions and whether there are any problems. Select your model of Hub to find out what the lights mean. Fibre customers may have an

Mar 28, 2026

What to Do When the LOS Light Blinks Red and How to

Few things are as frustrating as your internet going down, especially when you notice the ominous red blinking LOS (Loss of Signal) light on your

Oct 30, 2025

Answered: Red PON light | Sky Community

Red PON light means there is a break in the optical fibre cable. In my case, in the outside grey box, the splice between the internal and external fibre optic cables had separated and

Apr 24, 2026

What do the lights on my broadband router mean?

As a rule of thumb, green or white lights indicate something positive, whereas orange or red lights highlight a problem. A flashing light usually indicates something is in progress - a device

Sep 05, 2025

My BT fibre box has a fault, red light on the LOS.... | Sky Community

Red light on the LOS of the BT fibre box. Who do I need to speak to to get it resolved? Had no WiFi for 3 days and going round in circle with the chat bot!

Sep 30, 2025

Maintenance

We'll be right back Sorry, but we're doing some maintenance on the site at the moment. It should be back, better than ever, in a short while.

May 06, 2026

Solved: FTTP

This is displaying a solid red LOS light - which I understand to stand for Loss of Service. The FTTP installers never mentioned what to do should an issue arise.

Oct 27, 2025

How is "Fibre to the Home" installed? | BT Help

How is "Fibre to the Home" installed? "Fibre to the Home" means we'll install fibre cables all the way to your home. There are different ways of installing fibre

Dec 25, 2025

Best and Worst Broadband Routers in 2026

Best and Worst Broadband Routers in 2026 Choosing the right broadband provider isn't just about speed or price—it's also about the quality of

Dec 27, 2025

Solved: Los red light

TBH, the LOS light being lit means the router lights are irrelevant, they must be in a fault status because the underlying network is in a fault

Apr 07, 2026

Solid Red Broadband Light (Solved)

Experiencing a solid red broadband light on your router can be frustrating and indicates a disruption in your internet connection.

Sep 25, 2025

Flashing Red Light

The router red light is flashing, I've tried a reset, plugging / unplugging cables. Can I request a visit via the forum, or chat? There are a few options. Firstly call it in on the "faults" line - on 150 (VM Phone -

Jul 11, 2025

Flashing Red Light

Hi, I am in need of an engineer visit to replace the cable from my external brown (drop box?) to my indoor wall socket as it looks like the fibre optic cable has been damaged during recent building work

Contact Us

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